



# Birmingham Forward Steps e-bulletin



**14th May 2018**

**Welcome to issue 10**

## Service Update

### Transformation Update

Over the past year there has been a lot of hard work to **transition** to the new Birmingham Forward Steps service across Health Visiting and Children's Centre partners, and this hard work still continues to setup the service. The BFS **transformation** brings together projects that are not just about setting up the new service, but about making it better for all of us and delivering a better service.

There are loads of different projects within the transformation work, and we have grouped them into four areas:

- Access to Services

- Who, Where and When
- Systems & Processes
- Other Enablers

The Health Visiting operational managers and clinical leaders are managing and delivering the different projects, so get in touch with any of them if you want to get involved in transformation or have any ideas. They are supported by a team of 4 from Newton, a company who help services through complicated changes and achieve their goals.

The goal for us is to be able to deliver the right care and support to every family in Birmingham, and we can't do that without these projects. Newton will be specifically supporting the projects which help us to do all 5 of the universal health visiting contacts for every child.

Currently the focus is on:

- identifying all antenatal contacts that should be completed
- making sure we make the best decision on who, where and when the contact happens across the integrated service
- Giving all teams better visibility of caseload and the balance of work across the service
- making sure clinics run smoothly so that we spend as much time as possible in clinics with children and families

Get in touch if you would like to get involved with designing any of the new ways of working around our transformation work.

## **Safeguarding**

All staff to continue to maintain compliance to organisational safeguarding training requirements.

Please refer to Birmingham Safeguarding Children Board website

: <http://www.lscbbirmingham.org.uk/index.php/training/multi-agency-learning-development>

to access information regarding recent serious case reviews and to access lessons learned bulletins.

***Working together to ensure that mums and Babies in Birmingham have the best opportunities and life chances***

## **Contacts Update**

### **Health Visitor Operational Managers**

**Based at Moseley Hall Hospital 0121 466 6225**

Helen Dolman, Sonia Gordon, Julia Horton, Sandra Thompson-Smith

### **Barnardo's :**

#### Northfield

Children's Centre Manager - Cara Atkinson

Family Support Manager - Marissa Hancock

#### Yardley

Children's Centre Manager - Katie McGillicuddy

Family Support Managers - Pauline Gayle/ Caroline Murphy

#### Ladywood

Children's Centre Manager - Tracey Dickens

Family Support Manager - Ayesha Hussain

#### Edgbaston and Ladywood Ward

Children's Centre Manager - Mellissa Gaskins

Family Support Manager - Michele Forbes

#### Selly Oak

delivered by GBNFC Children's Centre Manager - Kerry Huntley

### **Spurgeons :**

#### Erdington

Children's Services Manager: Isabel Hawkins

Children's Services Lead Family Support: Joy Wood / Rachel Poole

#### Hodge Hill

Children's Services Manager - Shirley Shea

Children's Services Lead Family Support - Jacqueline (Bev) Batchelor / Jeanette Mulcare

#### Perry Barr

Children's Services Manager - Susan Zubair

Children's Services Lead Family Support - Rifat Shaheen

#### Sutton

This is awaiting the Change Management to commence.

St Paul's and The Springfield Project details to *be in next newsletter*

## News

### Holiday Kitchen

A bid has been put forward to run Holiday Kitchen over the summer across the City. Should this be successful local Children's Centres will be able to run a series of events around healthy eating and exercise targeted at parents who have been identified as requiring support. There will also be a one off event per district aimed specifically at fathers. These sessions will hopefully culminate in a celebration which will tie in with the local service launch event in each district..... **we await news as to whether the bid has been successful.**

## Upcoming Events

### BFS Service Update

We are currently planning a service update, this will provide an opportunity for all staff across Health Visiting teams and Children's Centres to receive a service update.

### **SAVE THE DATE**

#### Official Launch

There will be an official Launch of the new **Birmingham Forward Steps service on July 25th 10-3.00pm** at the Midlands Arts Centre (MAC) in Edgbaston. This is a save the date and an official invitation will go out to all staff shortly. Please can you organise in your Teams who can attend and when. It may be that some staff will need to share their time at the event so that work can be covered. Parents are also being invited to this event.

#### District Events

Between August 13th and 28th there will be a series of local District events aimed at local families and stakeholders and to tie in with Holiday Kitchen. You may be asked to support this local event. Once the local dates have been decided they will be circulated.



St. Paul's Community  
Development Trust



Working for  
the Community



We want to hear from you! Please send positive stories, comments requests and queries to [earlyyears@bhamcommunity.nhs.uk](mailto:earlyyears@bhamcommunity.nhs.uk)