



Are you a parent or carer of a child with SEND?

Birmingham Pathfinder are working with Healthwatch Birmingham & Solihull to capture and highlight your views and experiences.

Are you currently navigating the SEND assessment or diagnosis process? We want to understand what it's like for you right now.

When sharing your feedback, you might want to think about:

- **How long** are/were you waiting for assessment, diagnosis, or support?
- **What kind of support** have/did you receive after diagnosis? What support would you have liked to see?
- **Have professionals communicated** clearly with you?
- **Do/did you feel involved** in decisions about your child's care?
- **What is/has worked well** -and what could be better?

Scan the QR code below to take part:



It only takes a few minutes. Your feedback will help improve SEND services.

You can also share your feedback online via the Healthwatch Birmingham & Solihull Feedback Centre:

<https://healthwatchbirmingham.co.uk/share-your-views/>

Further Support and Information

Here are some local and national organisations that may be helpful:

Birmingham Pathfinder

Birmingham Parent Carers Hub

Casba Advocacy (For people with Learning disabilities)

CitiSEN4U

Contact (the charity for families with disabled children)

Send Socials Birmingham

Sibs

Together Minds

Disclaimer: These links are provided for signposting purposes only. Healthwatch Birmingham & Solihull and Birmingham Pathfinder do not endorse or have control over the content of these external sites.

Need information or want to respond in a different format?

✉ info@healthwatchbirmingham.co.uk ☎ 0800 652 5278

Who is Healthwatch Birmingham?

A Local Healthwatch was established in every local authority area across England following the Health and Social Care Act 2012. Our key role is to ensure those who commission, design and deliver health and social care services hear, and consider, the public voice. Healthwatch Birmingham listens to and gathers public and patient experiences of using local health and social care services You can read more about us here:

<https://healthwatchbirmingham.co.uk/about-us/>