

Volunteer Role Description

Patient Led Assessment of the Care Environment (PLACE)

What is a PLACE Volunteer?

A PLACE volunteer is someone who visits local hospitals every year, to provide a patient's view of the service. You will work as part of a team, and look at things like food, cleanliness and general building maintenance

What's in it for you?

- Becoming part of a friendly and dedicated volunteering team
- Using and building your communication skills
- Enjoying new experiences and learning
- Free on-going training opportunities

What's involved?

- Visiting places of care and working through a checklist of observations together with members of care staff.
- Sharing your observations with others in the team

This role will suit people who:

- Are observant and curious
- Are discreet and professional
- Have a genuine desire to improve services.

This role is purely voluntary and this arrangement is not meant to be a legally binding one or an employment contract

Extra information

Time commitment	Flexible dates. Up to 4 hours each session.
Volunteer Manager	Elizabeth Mackie, Volunteer and Community Liaison Manager
Staff Contact (if different)	Kate Richmond, Outreach and Engagement Officer
Expenses	Out-of-pocket travel costs between home and volunteering place will be paid, and other reasonable expenses agreed in advance

About Healthwatch East Sussex

Healthwatch East Sussex is an independent voice for the people of East Sussex. We're here to understand the lived experiences of people who use health and social care services in the county. We work hard to ensure that all sections of the community are represented in the decision-making process and that your views are listened to, recorded and reported.

Interested in applying?

Call us: 0333 101 4007

Email: Enquiries@healthwatcheastSussex.co.uk

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