

**HWES COVID-19 Vaccination Advisory Drop In's - (Zoom platform)
Monday 01 March 2021 from 17:00 to 17:45
Notes and Actions**

Present

Volunteers: Cecile Stheeman - Eastbourne, Alan Keys - Uckfield, John Curry- Bexhill, Tim Sayers - Peacehaven, Tony Moore - Winchelsea, Dr Isaac Suleman, MBE - Eastbourne, Linda Pugsley - Buxted, Chris Marks - Polegate, and Marilyn Eveleigh - Crowborough

Healthwatch East Sussex Staff- Elizabeth Mackie (EM), Volunteer and Community Liaison Manager, John Routledge (JR) Director, Kate Richmond (KR), HWES Community Engagement Officer and Sue Wells (SW), Administrator

Board: Roger Sweetman and Vanessa Taylor

Guests - Susan Murray, Katherine Verrall, Claudette Nevill, Christine Bowman, Lynne Mitchell, Merrill Plowman, Brian Sokell, Gloria Craske, Ann Paddick and Angela Pam

Apologies - Julie Meredith - East Hoathly

There is an update to date page on the HW website with information -
<https://healthwatcheastsussex.co.uk/covid-19-faqs/>

Information Sharing

Update on Vaccine roll out/Vaccine Sites

There are issues with some people booking through the national booking line, and being turned away at sites, because they don't have the necessary paperwork to prove their eligibility. There is a Sussex Community Foundation Trust (SCFT) volunteer co-ordinators meeting (Eastbourne site) taking place in the next few days, volunteers supporting at Eastbourne have requested greater clarity is required as the check in process becomes quite complex. **EM to raise.**

There are now much younger people coming through (at the moment those aged 55 - 59) in some places, and those with more complex medical issues. This means it is taking longer to process them, in The Welcome Building in Eastbourne they have put more clinical information desks in place to deal with this. There was concern that not all vaccine sites have confidential areas for passing on medical information - **EM to ask what is place to deal with this**

There is at the moment a shortage of vaccine across Sussex, but the situation is going to be much better from the 15th March.

The Etchingam site which is co-located with the local primary school has made provision for the school re-opening and will continue to operate. Current situation: Etchingam is closed this week only, and the issue of parking has been sorted.

Hastings - what is happening with the Hastings Vaccine Site? At the moment anyone in Hastings is having to go to Eastbourne for their vaccine - **EM to check**

There is research that says you do not need to have the same vaccine (Pfizer/BioNTech or AstraZeneca (Oxford) - **JR to find out**

If you cannot travel to a mass vaccine site, then you are having to wait until your local surgery has the vaccine.

Health and Care staff vaccination update: The DGH and Conquest Hospitals are starting on 2nd jabs for staff this week. Care homes - approx 94% of residents that are eligible for the vaccine have received their first dose. Figures for staff is harder to work out but seems to approx. 73% have offered or received their first dose.

If you have to change your second appointment date, this is proving difficult on the system - **JR to report back**. Some people find it easier using 119.

Some areas are doing less well with getting numbers vaccinated and tends to be in high deprivation areas such as the Havens and Hastings. There is a targeted campaign to get the numbers up in those areas.

An Allergy Clinic has been established last week at the Royal Sussex Hospital in Brighton to provide vaccinations for those who experience severe allergic reactions. Comms were due out w/e 5th March to raise awareness of this across the system (including GPs). It seems the referral process is not clear (it was reported that someone was told they must go there for their vaccine, approx. 5 weeks ago but have not heard back. **JR to see what the situation is**

Pharmacies - should know this week who is going to give the vaccine.

Housebound - It seems that quite a few housebound people have not heard when they will get their vaccine. GP's should be contacting to sort, but they need to be known to the GP to get the service - **JR to see what the situation is**

There is now a complaints process in place - A COVID-19 vaccination 'complaint' pathway has been shared with HWiS by the Sussex Health and Care Partnership. Anyone with a complex/unresolved issue or complaint can send it to sxccg.vaccineenquiries@nhs.net where it will be reviewed by staff and if appropriate escalated, either internally (Sussex CCG) or to appropriate partners (including providers). **EM to send out**

HW Survey - We have a survey online <https://healthwatcheastsussex.co.uk/covid-19-vaccination-survey/> on people's 'journey' to the vaccine, so what information they got before the vaccine, how the process of booking the appointment was, how the vaccine was given, information given at the vaccine and how they felt after the vaccine. **We are looking at ways that we can get to those that are not online.**

Actions outstanding

- Extra payment to GP's for Vaccines **EM to see if she can find out**
- Concern about burn out/volunteers/NHS return to work - **EM to check**
- What happens if you live temporarily at an address (i.e. live in carer/not from UK) - **Not sure EM to check**
- Do we want to host a Webinar for Est Sussex residents on the vaccine roll out? (Similar to HW Richmond) - **EM to look to do something similar**
- Adults with Learning Difficulties - It was asked how they are being supported, before, during and after the vaccine. Also, if their registered carer can be vaccinated at the same time. **EM to look at good practice**

LP to send EM slides she has done for her PPG
EM/JR to take the issue to the NHS Sussex Health and Care Partnership - Covid-19 Mass Vaccination
Health Inequality Cell

Dates/Times for future meetings and link (will be the same for each meeting)

15th March
22nd March
29th March

All from 16:30 to 17:30

<https://zoom.us/j/93703494337?pwd=UldrU2JHYUxzM2EzMHBreVplK3pEdz09>

Meeting ID: 937 0349 4337.

Passcode: 607362