

**HWES COVID-19 Vaccination Advisory Drop In's - (Zoom platform)
Monday 01 March 2021 from 17:00 to 17:45
Notes and Actions**

Present

Volunteers: Chris Marks (CM) - Polegate, Janet Springate (JS) - Eastbourne, Marilyn Eveleigh (ME) - Crowborough, Cecile Stheeman (CS) - Eastbourne, Tim Sayers (TS) - Peacehaven, Alan Keys (AK) - Uckfield, Tony Moore (TM) - Winchelsea, Dr Isaac Suleman (IS) MBE - Eastbourne, John Curry (JC) - Bexhill, Linda Pugsley (LP) - Buxted and Geoff Smith (GS) - Bexhill

Healthwatch East Sussex Staff- Elizabeth Mackie (EM), Volunteer and Community Liaison Manager, John Routledge (JR) Director Simon Kiley (SK) HWES Evidence and Insight Manager and Kate Richmond (KR), HWES Community Engagement Officer and Sue Wells (SW), Administrator

Board: Liz Lash (LL), Roger Sweetman (RS), and Vanessa Taylor (VT)

Guests - Susan Murray and Katherine Verrall

Apologies -

There is an update to date page on the HW website with information -
<https://healthwatcheastsussex.co.uk/covid-19-faqs/>

Actions from the last meeting

- There was concern that not all vaccine sites have confidential areas for passing on medical information. **EM to raise.**
- Extra payment to GP's for Vaccines **EM to see if she can find out**
- Concern about burn out/volunteers/NHS return to work **-EM to check**
- What happens if you live temp at an address (ie live in carer/not from UK). **Not sure EM to check**
- Webinar - **EM to look to do something similar**
- Adults with Learning Difficulties - It was asked how they are being supported, before, during and after the vaccine. Also if their registered carer can be vaccinated at the same time.
- **EM to look at good practice**
- **LP to send EM slides she has done for her PPG**
- **EM/JR to take the issue to the NHS Sussex Health and Care Partnership - Covid-19 Mass Vaccination Health Inequality Cell**

Update on Stats - Sussex wide

- 600k first doses, 14k second doses, 77, 745 last week, including weekend which was very busy (Eastbourne 750 per day booked)
- Over 65 yrs 83%
- Carers 42% (as defined by DWP - in receipt of carers allowance or registered with GP - Big concern)
- CEV 86.3 %
- H& C Staff 83.5%

Ethnicity updates - currently not available

Update on Vaccine roll out

- The numbers did drop last week, but are up again
- Starting on the 2nd vaccine roll out in Bexhill on the 16th March
- There are a number of people who have responded to the invitation, and it is thought they may have gone to stay with family/friends, it is being looked at as to the best way to get in contact with them.
- Some people are having their 2nd vaccine much sooner than the 12-week interval due to underlying health conditions such as cancer
- Any update on Vaccinations at Ringmer - there was early mention of vaccine locally being rolled out?
- Hailsham - now live
- Vaccine deliveries - short notice, supply low especially Pfizer

Vaccine Champions

- Over 100 recruited, dispel myths have Facebook Groups

Vaccine Sites

- It was not clear if the Sovereign Centre in Eastbourne is still open - EM to check
- Some people who attended the same site said they were given the advice if you are driving please wait 10 15 minutes before driving and some not - EM to report
- It was not clear what is happening at the Etchingham site once children return to school - EM to check

Vaccine Booking

It was reported that the system does not seem to be coping well if you need to change your second appointment - i.e., you cancel your second appointment and go back in to re book, the systems shows an error page, you phone 119, and they have the same issue - SK to feedback

Carer Support (Including informal carers)

Carers have to registered with their GP as a carer, and only approx. 40% are. An announcement is expected soon as to what plans will be in place. Carers should register with Care for the Carers in ES and their GP if not already done, this should stimulate a letter (via National System) to book an appt.

Vaccine Support Line - 4th Feb - 26th Feb - 967 calls

This has not gone 'live' yet, but has been busy with calls from those that have been referred
The type of questions seem to be:

- If I turn up late at a vaccine centre, can I get a vaccine if there are spare?
- I/My family member is housebound and I have not heard
- I have changed my address and not heard
- Need reassurance about having the jab, ie will it hurt, what are the possible side affects
- I have been contacted, is this a genuine call/letter (especially as the shielding list has just changed and far more are in this category)

HW Survey - We have a survey online <https://healthwatcheastsussex.co.uk/covid-19-vaccination-survey/> on people's 'journey' to the vaccine, so what information they got before the vaccine, how the process of booking the appointment was, how the vaccine was given, information given at the vaccine and how they felt after the vaccine. We are looking at ways that we can get to those that are not online.

Numbers refusing the vaccine/What is being to ensure that care home staff take up the vaccine?

At the moment the numbers refusing to have the vaccine are unknown, and the reasons why are also unclear. EM will try and find out when data might be available. HWES had asked, but in the first instance were told that the data is not currently available.

Dates/Times for future meetings and link (will be the same for each meeting)

8th March
15th March
22nd March
29th March

All from 16:30 to 17:30

<https://zoom.us/j/93703494337?pwd=UldrU2JHYUxzM2EzMHBreVplK3pEdz09>

Meeting ID: 937 0349 4337.

Passcode: 607362