healthwetch

How have health and social care services been affected by Coronavirus?



Introduction

healthwetch



Healthwatch helps people to speak up about health and social care services in England.



We want to know how you think these services have been affected by **Coronavirus**.



Coronavirus is a new illness that is spreading around the world.



We have all had to do things differently to stop the spread of Coronavirus. This includes the people who provide health and social care services.



Please tell us about your experience using these services by answering the questions in this survey.



Your answers will help to improve health and social care services for everyone.

The Survey



Question 1: Where do you live?

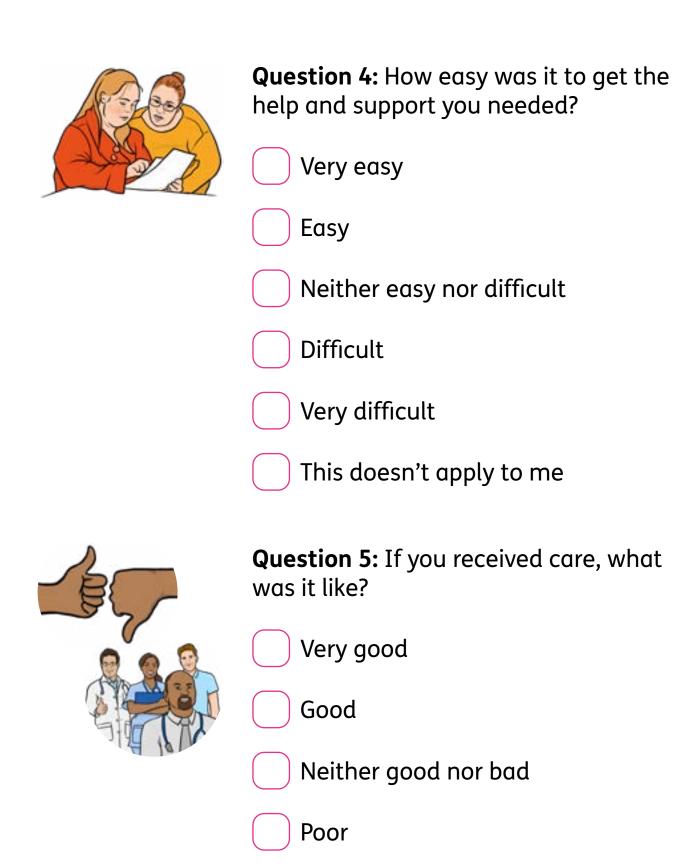


Question 2: What type of health or care service do you want to tell us about?

- Local doctor (GP)
- Pharmacy
- Dentist
- Mental Health support
- **Hospital**
- Social care. This is support to live independently at home or in a care home
- Other please say what



Question 3: Please tell us what happened? What went well? What could have been better?



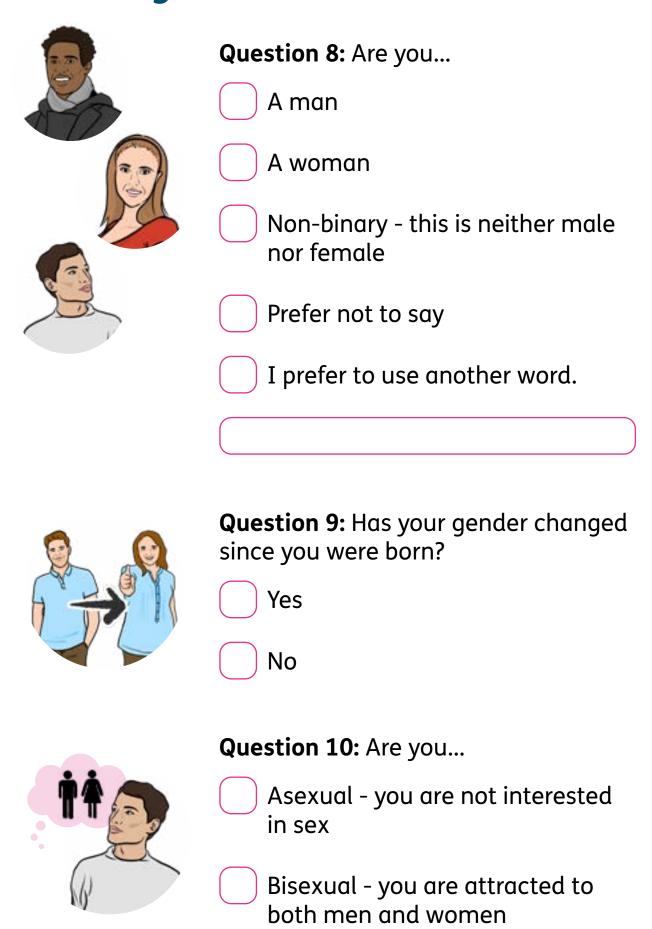
Very poor

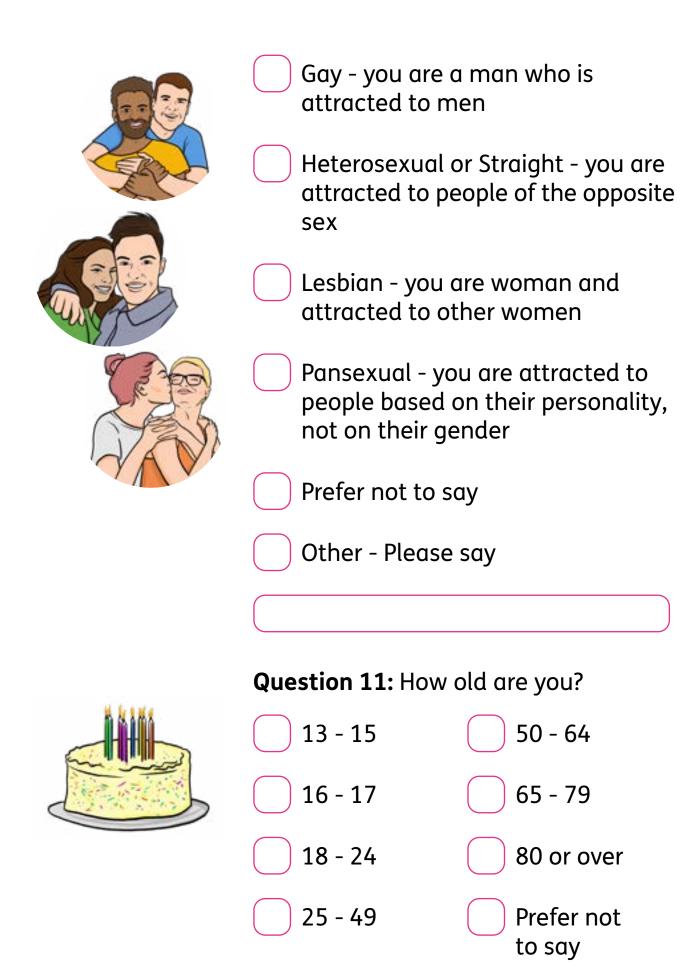
This doesn't apply to me



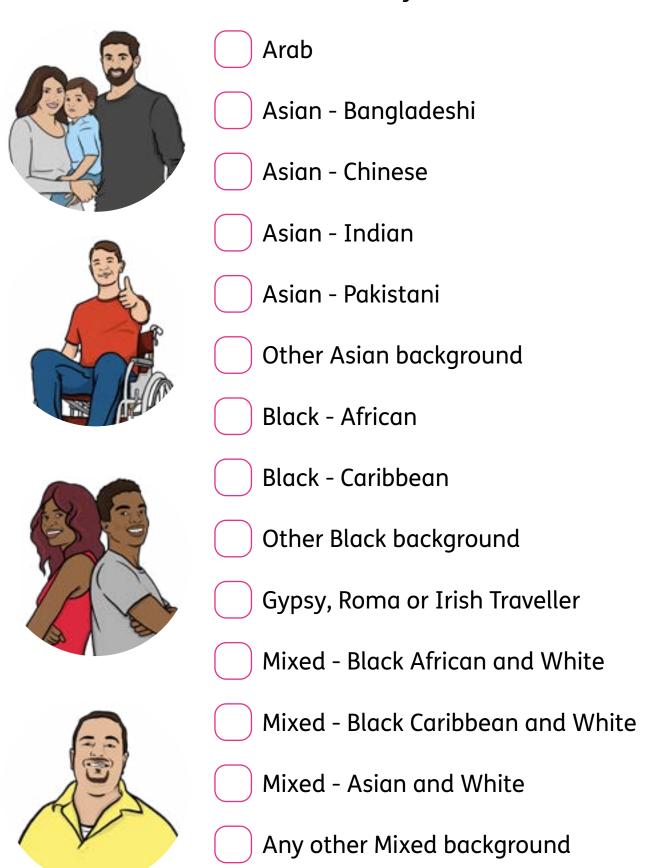
	Question 6: How did you feel about the treatment and care you were offered?
	Very happy
	Нарру
	Neither happy nor unhappy
	Unhappy
	Very unhappy
	This doesn't apply to me
	Question 7: Do your comments apply to a certain service? Yes No If yes, please write the name of the service below.

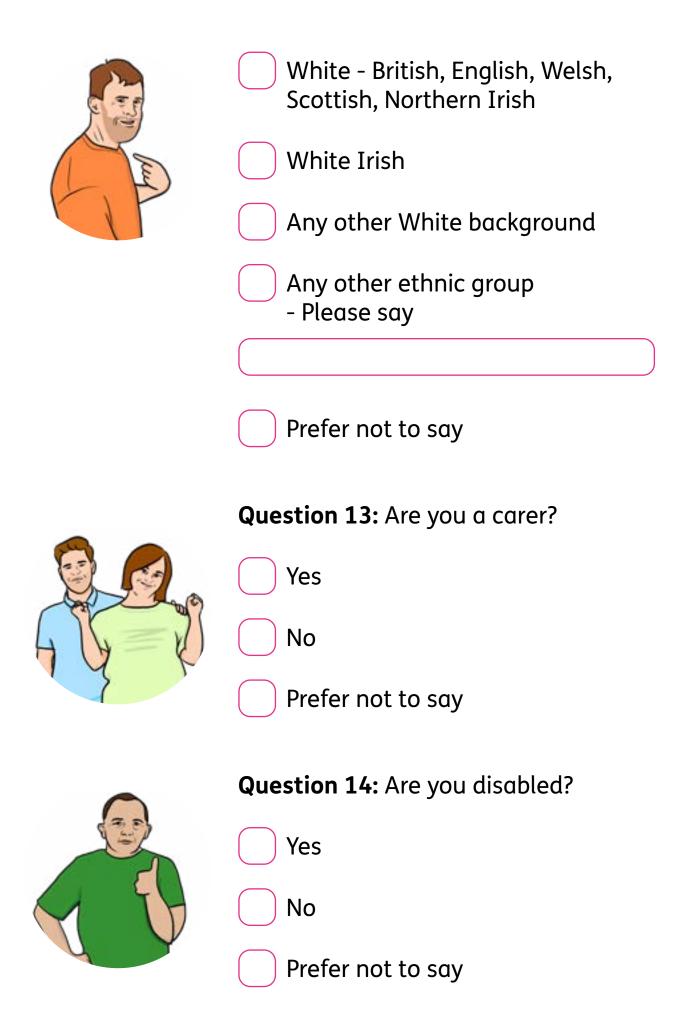
About you





Question 12: Are you...







Question 15: Do you have a long lasting health condition?

Yes

No

Prefer not to say



Question 16: Are you happy for Healthwatch to use your answers to help to improve health and social care services.

Tick this box if you agree



We will keep your personal information private and safe.

For more information



If you need more information please go to:

Website: www.healthwatch.co.uk



Or contact us by:

Email: enquiries@healthwatch.co.uk

Phone: 03000 683 000